

**Resource List**  
**Compiled by Kathy Stemke, LCSW**  
**Jefferson Parish Human Services Authority**

**Counseling and Mental Health and Addictive Disorder Resources**

**Jefferson Parish Human Services Authority**

5001 West Bank Expressway  
Marrero, LA 70072  
504-349-8833 Adult Services  
504-349-8755 Children's Services

Services are provided to children and adults who have mental health, addictive disorders and/or a developmental disability. Operating on a drop in basis and our hours are as follows:

Monday 7:30a.m- 4:30 pm  
Tuesday 7:30a.m.-4:30 pm  
Wednesday 7:30a.m.-4:30 pm  
Thursday 7:30a.m.-4:30 pm  
Friday 7:30 a.m.-4:30pm

**Jefferson Parish Human Services Authority**

**2121 Ridgelake St., Ste 101**  
**Metairie, La 70001**  
**838-5002**

Small adult drop-in clinic on Wednesdays from 8:00 a.m. - 2:00 a.m., planning to open 5 days a week in the near future in a very limited capacity, children's clinic is also located there and children are seen by appointment

**LSU Behavioral Sciences Center and LSU Mood Disorder Clinic**

Monday-Friday 8:30-4:30  
3450 Chestnut St (3<sup>rd</sup> Floor)  
New Orleans, La  
Touro Infirmary Gumbel Building  
897-8558 or 897-8559

Crises Counseling Program provides short-term crises counseling services to eligible survivors of federally declared major disasters. Referral services and short term intervention counseling is available. Also, conducting research and clinical trials for depression, treatment resistant depression, bipolar, and obsessive compulsive disorder.

**Family Services of Greater New Orleans**

Westbank Office 504-361-0926  
Eastbank Office 504-733-4031  
Northshore 985-893-1025

Provides counseling/crisis services. All fees for counseling services are based on a sliding scale. Some clients may qualify for programs with no out-of-pocket-fees.

## **Counseling and Mental Health and Addictive Disorder Resources Con't**

### **West Bank Drop-In Center**

2051 8<sup>th</sup> St

Harvey, La 70058

368-1944

Open Monday, Tuesday and Friday from 5:00-8:00 pm

Saturday 10:00-5:00pm

A place for person's who have a mental illness to get together, do activities, and talk. Call 368-1944 for more information.

### **ACC's Counseling Solutions Program**

504-835-5007 Metairie Office

985-785-2113 St Charles Office

Provides counseling and crises services on a sliding scale. Some clients may qualify for programs with no out-of-pocket-fees. Contact Tamica Dickson at 835-5007 for further information.

### **ACC's Louisiana Spirit**

581-4991

Provides the following services in the community:

- Listening and emotional support

- Information, referral, and education services

- Rebuilding of social networks and natural supports

### **Louisiana Answers/Aging and Disabilities Information Station**

Provides a variety of information to elderly and disabled persons; including but not limited to home health, employment, medical etc. Contact:

Mr. Michael F. Edwards, Director

Jefferson Council on Aging, Inc.

6640 Riverside Dr./Suite 140

Metairie, LA 70003

504-888-5880

800-635-1437

Fax: 504-888-5887

Or log on to [www.LouisianaAnswers.com](http://www.LouisianaAnswers.com) for additional information.

### **LA Family Recovery Corps**

(504) 210-7204

Families with minor, dependent children and pregnant women who are displaced from their home due to Hurricanes Katrina and Rita. Comprehensive individual case management for families, family needs assessment, employment/career assistance, agency referrals, and emergency assistance

## **Counseling and Mental Health and Addictive Disorder Resources Con't**

### **Katrina Aid Today**

#### **Odyssey House**

1125 N Tonti

New Orleans, La 70119

Kimberly Durow, Director

504-270-7155

Providing services to anyone affected by Hurricane Katrina in the Greater New Orleans area. If you or anyone that you may know in the community that has minimal resources and is in need of some type of assistance with regard to FEMA, medical or prescription assistance, food & clothing, emotional support or otherwise call 270-7155

### **Alcoholics Anonymous Hotline**

504-779-1178

Call for information on meeting times and places.

### **The Advocacy Center**

1010 Common

1-800-960-7705

Free legal services to persons with disabilities residing in Louisiana. Post-hurricane services: may be able to assist in advocating for community placements in lieu of residence in a nursing home or other institution; accessible transportation; accessible shelters, temporary, subsidized, or permanent housing; and access to emergency and disaster benefits programs. **E-mail:** [advocacycenter@advocacyla.org](mailto:advocacycenter@advocacyla.org)

Currently has a **Katrina Fund** to provide people with disabilities with financial assistance.

### **Metropolitan Human Services District**

The Metropolitan Human Services District (covering Orleans, St. Bernard and Plaquemines Parishes) is now providing mental health and substance abuse services for residents in those areas. Please refer residents to the following facilities:

#### **East Bank Orleans:**

Central City Mental Health Clinic

2221 Phillip Street

504-568-6650

Covenant House

611 N. Rampart St.

504-584-1111

Charters Ponchartrain

719 Elysian Fields

504-942-8101

#### **Westbank Orleans:**

Ida Hymel Clinic

1111 Newton Street (Algiers)

504-364-4053

Algiers-Fisher Clinic

4422 General Meyer Dr. (Algiers)

504-364-4065

#### **Plaquemines Parish:**

Plaquemines Addictive Disorders Clinic

3708 Main Street, Belle Chasse

504-393-5627

**Counseling and Mental Health and Addictive Disorder Resources Con't**  
**Child/Adolescent Services provided by Out-Patient Clinics in Metropolitan Human Services District**

Mental health services for children and youth are provided by the Louisiana State Office of Mental Health Children's Service  
Central City at NOAH Mental Health Center  
210 State Street.  
New Orleans, LA 70118  
504-897-4741 or 504-986-4916

Algiers Child and Adolescent  
Behavioral Health Services  
8:00 a.m.- 4:00 p.m.  
4422 General Meyer Ave.  
504-432-8965 Monday, Wednesday and Friday

Early Childhood Supports and Services  
For children ages birth to 5 years 504-568-2111 OR 1-800-435-0216

New Orleans Narcotic Treatment Center  
3606 W. Bank Expressway 504-347-1120

**Support Groups**

Support Group for Individuals with Obsessive Compulsive Disorder  
David Kutz, PhD 504-780-2766 Group Leader  
Begins on Thursday, April 6, 2006 and will be held on the first Thursday of every month from 5:30- 7:00p.m. Groups will be held at DePaul Hospital, 1040 Calhoun St in the Multi-Media Center. The group is free.

Depression and Bipolar Support Alliance  
Lakeside Hospital Cafeteria  
4700 I-10 Service Rd  
Metairie  
Held on the 1'st and 3'rd Thursday of every month from 7:00-9:30 p.m.  
894-7235 or [www.dbsaneworleans.org](http://www.dbsaneworleans.org)

Bereavement Group  
2800 Veterans Hwy  
Metairie  
Conatact Barbara Duke 830-7600  
Held the first and third Wednesday of the month at 6:30 p.m.

McFarland Institute  
Holding free hurricane recovery support groups for the public. To schedule groups for employees, churches or others call Vanessa County at 593-2348.

## **Employment Resources**

The West Bank Workforce Connection's (formally known as the One Stop) building was severely damaged. As a result, their staff is being temporarily housed at different community centers and providing assistance with job placement, job search and resume assistance at the following locations:

1501 Estalote Avenue  
Harvey, LA 70058  
919-4474

Gretna Community Center  
1700 Monroe Street  
Gretna, LA 70053  
376-2130  
M-F 8:30-4

Avondale Community Center  
4008 US Hwy 90 West  
Avondale, LA 70094  
349-5414

People can also search for jobs and post their resume online from any computer with internet access. The web address is [www.laworks.net](http://www.laworks.net).

## **Workforce Connection Metairie One Stop**

3216 David Dr (formally located on 6701 Airline Hwy. between Veterans Hwy and 1-10 overpass across the street from Big Lots).

Metairie, La 70003  
888-1045

Betina Buval, Supervisor

If you don't have an unemployment claim and you want to go to the one stop to do job search or get assistance with resumes etc call before going and ask them the best time to go. Be sure that you tell the receptionist that you do not have unemployment claim.

Provides assistance with:

- Job Placement
- Resumes
- Skills Training Programs
- Applications
- Job Search (Over 1000 jobs are available)

Also offers the following computer classes free of charge. Registration is required (see receptionist) Classes are held between 8:30-10:30 or 10:30-12:30 Tuesday, Wednesday, and Thursdays:

- Microsoft Office (Excel, Powerpoint, Word, Outlook, Access, and Windows 98)
- Keyboarding (offered in Spanish and English)
- GED Preparation

## **Employment Resources Con't**

### **JOB 1 Algiers Career Center**

3520 General DeGaulle Dr.

(Westbend Parkway)

(Third glass building)

Suite 1030

364-5625

Monday – Friday 8:30 – 4:30

Resume Help, Internet Access to Job Search, Job Placement Assistance

Job Skills Workshops

### **Louisiana Rehabilitation Services (LRS)**

6620 Riverside Dr Ste 101

Metairie, La 70003

838-5180

LRS provides services to individuals who have had trouble finding and keeping jobs due to their disability. To receive services you have to meet their criteria. In order to receive employment services from LRS you must want to work at least 20 hours per week

The Metairie LRS office is now OPEN! The Metairie office is housing a mixture of Orleans and Jefferson counselors.

Effectively immediately, LRS Counselors are authorized to accept new referrals and to write new IPE's. This includes supported employment and other services purchased from Community Rehabilitation Programs.

The 4 supervisors are Nancy Banks, Paul Dours, Kathy Levitov, and Aveline Lewis. Ed Barrios is the new Regional Manager.

If a person was previously served by LRS and their counselor is not located there they should call the Metairie Office 838-5180 and ask to speak with one of the supervisors, Nancy Banks or Paul Dours and they will be reassigned to another counselor.

The counselors who are currently located in the Metairie office are:

Rosemary Aucoin

Charlene Bonk

Marilyn Cohn

Sarah Jones

Christina Morris

Jessie Saxton

Classina Segura

The counselors who were formally at the Westbank Office and who are currently at the East Bank office are as follows:

Kathy Levitov                      Supervisor

Cynthia McRay

Nanette Weatherly

Jane Weichert

Barbara Rogers

Aveline Lewis                      Supervisor

Myron Clark

Pat Mitchell

Julie Schopf

### **Senior Community Service Employment Program**

Provide, foster, and promote training and skills to achieve employment for economically disadvantaged people who are 55 years of age or older. Office of Elderly Affairs administers this program through the Jefferson Council on Aging. Enrollees are selected according to income guidelines, residence and age. Enrollment priorities shall be:

- Eligible individuals with greatest economic need;
- Eligible individuals age 60 and older; and
- Eligible individuals seeking re-enrollment.

Ms. Cynthia Phipps  
Employment Supervisor  
Jefferson Council On Aging, Inc.  
6540 Riverside Drive  
P.O. Box 6878  
Metairie, LA 7009

**Parishes:** Jefferson, Plaquemines and St. Bernard  
**Phone:** (504) 888-5880  
**Fax:** (604) 888-5887  
**Slots:** 35

### **LaPlace Job Center**

975 Cambridge Dr  
985-652-3471  
Bring picture id, social security number

### **Benefits Planning and Outreach**

CJ Rogers  
1-888-942-8104 or 504 875-6818  
Call for information on how to make money by working while on SSI or SSDI.

## **Education**

### **FLUOR Craft Skills Scholarship**

361-6409 Lauren King

**For person's who qualify for scholarship program all fees, tuition and books are paid. To date, Fluor has offered employment to all our students who successfully completed the program. Their wage range has been from 13.70-22.00 p/h.**

#### **What is the Scholarship Program**

In support of the economic recovery of local communities affected by Hurricanes Katrina and Rita and to rebuild the region, Fluor has established a scholarship program. 1000 individuals in the Louisiana Gulf Coast Region will have the opportunity to participate in a construction training program that will enable them to:

- Obtain employment
- Establish a life long career

The scholarship program is a 2 1/2 week entry-level construction training program. Individuals enrolling in the program will participate in a comprehensive curriculum certified through the National Center for Education and Research (NCCER). The classes are held Monday-Friday from 7:30am-4pm. Upon completion of the program the successful candidate will be placed on the NCCER national registry and be assisted with job placement.

#### ***Positions to be recruited are:***

- Residential and commercial carpenters
- Electricians
- Plumbers
- Equipment operators, and
- Unskilled/semi-skilled laborers

#### ***To qualify for entry in the program each person will need to have:***

- A form of identification indicating their home address
- An established residence within the storm effected area
- Be registered with FEMA, the Red Cross or another government approved relief agency
- Complete a short survey indicating,
  - past job history
  - education level
  - which (if any) past craft experience
  - craft position interested
  - available for immediate job placement
- Complete a short skills assessment that will help in training placement



## **FLUOR Craft Skills Scholarship Con't**

- Indicate their ability for transportation or if transportation assistance will be needed  
(Transportation status will not affect the person's eligibility to participate)
- Must be at least 18 years of age

## **FLUOR Craft Skills Scholarship QUESTIONS AND ANSWERS**

- 1.) Do I have to be a high school graduate or have a GED?**  
No. While it is preferred, not competing high school will not disqualify you for the program. However, there will be information available for anyone that would like to pursue completion of the GED or complete basic education needs.
- 2.) Is this for anyone?**  
Yes, no one will be discriminated against. Skilled people are needed regardless of genders and cultures to fill the demands and shortages in the entire U.S. This program is intended to assist those displaced by the recent storms to learn and/or improve skills for better opportunities for job leading to long -term career growth in the area. Fluor is an equal employment opportunity company.
- 3.) Will day care provided for single parents?**  
No, unfortunately we do not have the staff or facilities qualified to provide that level of support.
- 4.) Will the training guarantee a job?**  
No, but without training you are not likely to get a job providing long term career growth within the industry. To rebuild the Gulf Coast it will take many people with skills and abilities in all areas of construction and maintenance. Skilled craft people will be needed to rebuild residential areas, roads, and bridges, utilities, and industrial plants.
- 5.) Where will I be working?**  
Jobs will be available throughout the Gulf Coast. Your home community will have needs of skilled people to rebuild. From there other areas will need the same support. Once communities and areas along the Gulf Coast are built jobs will continue to be available to maintain the area and build more as the economy grows. The skills learned in the training program are needed all across the U.S.
- 6.) Will I be paid to go to school?**  
No, unfortunately funds are not available for this type of support. If you are receiving financial support now, it will not end due being enrolled in this program
- 8.) How long is the training?**  
Depends on prior experience and the craft you select for training. The initial program is scheduled for approximately 102.5 hours of classroom and shop activities.
- 9.) Will I get a job right a-way?**  
It will depend upon availability of jobs. However, you will be placed on a priority list for hiring.

## **Educational Resources Con't**

### **Jefferson Parish Adult Education Department Adult Learning Center**

**736- 1844**

FREE Services provided: assisted computer instruction, GED Preparation, GED Tests, Job application assistance, resume writing, job workplace advancement training, Work Keys preparation for LA Work Ready Certificate, Work Keys Assessment for LA Work Ready Certificate, Computer Literacy Classes (Word, Excel, Power Point, Access, Outlook, Keyboarding (English and Spanish), and English as a second language classes. Multiple locations on the East and West Bank. There are daytime and nighttime classes. Call 736-1844 for more information.

The **West Bank centers are as follows:**

#### **Daytime:**

Gretna Community Center  
1700 Monroe St  
Gretna, LA  
Monday-Friday  
8:30-3:00 Info. 376-2130

Cornerstone Fellowship  
6550 Lapalco Blvd.  
Marrero, LA  
Monday-Friday  
8:30-3:00

#### **Night**

Ehret High School  
4300 Patriot St  
Marrero, LA  
Tuesday and Thursday  
6:00-8:00  
Computer classes

Ehret High School ESL (English as a second language)  
Tuesay and Thursday  
6:00 – 8:00

Fisher High School  
2529 Jean Lafitte Blvd  
Lafitte, LA  
Tuesday and Thursday  
6:00 – 8:00

Strehle Elementary  
178 Millie Dr  
Avondale, LA  
Monday and Wednesday  
6:00-8:00

**ADULT ED CON'T**

**East bank Centers**

**Daytime**

MLK Center  
1042 31'st St  
Kenner, La  
Monday-Friday  
8:30-3:00 Information 466-0698

Hispanic Resource Center (ESL)  
4312 Florida Ave  
Kenner, LA  
Monday-Friday  
8:30-3:00 Information 469-2570

East bank One Stop  
3216 David Dr  
Metairie, LA  
Monday-Friday  
8:00-3:30  
Computer Tuesday, Wed, and Thursday

**East bank Adult Ed Centers**

**Nighttime**

Bonnabel High School  
2801 Bruin Dr  
Kenner, LA  
Monday-Thursday  
6:00-8:00  
Computer classes Monday and Tuesday

Bonnabel High School ESL  
Tuesday and Thursday  
6:00-8:00  
English as a second language

Meisler ESL  
3700 Cleary Ave  
Metairie, LA  
Monday and Wednesday  
6:00-8:00

**Even Start Bayou Consortium  
Family Literacy Program**

348-7144

349-8605

Email: [bayouconsortium@aol.com](mailto:bayouconsortium@aol.com)

Web Page [www.geocities.com/bayouconsortium](http://www.geocities.com/bayouconsortium)

Requirements: Be in need of academic upgrade such as GED, employability skills, resume building etc AND Have a child between birth and seven years of age.

- **Rose Thorne Recreation Center**  
Lafitte, Louisiana  
(504) 689-4465  
(504) 689-2463 FAX  
Contact Person: Tory Whipple or Theresa Channell
- **Boutte Even Start**  
Boutte Adult Learning Center  
13771 Highway 631, Suite A  
Boutte, Louisiana 70039  
(985) 785-7840  
Contact Person: Pam Hannen or Kelisha Sessions
- **Lincoln Elementary School**  
1429 Ames Boulevard, Building #300  
Marrero, Louisiana 70072  
(504) 348-7144  
(504) 348-7466 FAX  
Contact Person: Julie Myers or Lane Hayes

## **Medical Services**

### **Medicaid**

#### **Applying for Medicaid in the areas around New Orleans**

Because of Hurricane Katrina, the Medicaid offices in the Orleans, St. Bernard, Jefferson and Plaquemines parishes are indefinitely closed.

To help residents who have returned to these areas get information about Medicaid and apply for temporary health coverage, Medicaid has employees working at the following locations:

#### **Orleans Parish**

- FEMA Center— Jewish Community Center – 5342 St. Charles Avenue, New Orleans, La.
- FEMA Center- New Orleans Main Library – 219 Loyola Ave, New Orleans
- FEMA Center - Laurel Elementary - 820 Jackson Ave, New Orleans
- Algiers Fisher Clinic – 4422 General Meyer Ave – Algiers
- Wal Mart – Behrman – 4001 Behrman Hwy - Algiers
- Ida M. Hymel Clinic – 1111 Newton St., Algiers
- FEMA Center – L.B. Landry High School - 1200 L.B. Landry Blvd., Algiers

#### **St. Bernard Parish**

- FEMA Center – 8101 West Judge Perez Drive, Chalmette, La.

#### **East Jefferson Parish**

- East Jefferson Parish Health Unit – 111 N. Causeway Blvd.
- FEMA Center – M.A. Green Shopping Center on Airline Drive, Metairie

#### **West Jefferson Parish**

- FEMA Center – Westside Shopping Center, Units 14 & 15 – 1500 West Bank Expressway, Gretna
- West Jefferson Health Unit – 1855 Ames Blvd., Marrero

#### **Plaquemines Parish**

- FEMA Center – Belle Chasse Auditorium – 8938 Highway 23, Belle Chasse

#### **Long-Term Care Applicants**

- Long-Term Care Applicants are being helped at Woodland Village Nursing Home, which is located at 5301 Tullis Drive in Algiers. Please call Pat Coleman at 504-394-5807 for an appointment.

**If you are in the affected area and need help applying for Medicaid, but you cannot get to one of these locations, please call 1-888-342-6207.**

## **Medical Services Con't**

### **Partnership for Prescription Assistance**

888-477-2669

May provide assistance to people who need help paying for prescriptions or who have recently lost coverage.

- Ida Hymel Clinic (Algiers)  
Arthur Mondes building  
1111 Newton St  
364-5643  
9:15 a.m. - 4:15 pm 7days  
Eye Exams and glasses through Red Cross  
(Unable to verify information no answer when called)
- Algiers Community Health Clinic  
4422 General Meyer Ste 100  
Monday-Friday 8:00-4:00  
364-4065  
Eye Exams and glasses through the Red Cross  
Unable to verify the eye information
- Jefferson Community Health Care  
1101 Medical Center Blvd.  
371-8958  
Open 24 hours (Urgent care trailer by the Emergency Room)  
Provides free medical care, labs, have EKG machines, some medication prescribed and filled.
- Jefferson Parish Health Unit  
111 N. Causeway  
Metairie  
838-5100  
Open 9:00 a.m. - 4:00 p.m.  
Provides prenatal services, immunizations and STD services. Daughters of Charity is currently located there and is providing primary medical care.  
Daughters of Charity phone number is 482-0084.
- East Jefferson Community Healthcare  
11312 Jefferson Hwy  
River Ridge  
464-0032  
Accepts Medicare/Medicaid. Private Pay fee \$20.00. Staffed with General Practitioners.

## Medical Services Con't

- Jefferson Parish Health Unit  
1855 Ames Blvd  
Marrero, LA 70072  
349-8802  
8:00-4:30 M-F  
Services provided include; tuberculosis, child health, pregnancy testing, family planning, std, environmental health, vaccinations, WIC, and maternity.
- Jefferson Community Healthcare Center      436-2223  
4028 Highway 90  
Avondale  
Open 9:00a.m. - 4:00p.m. M-F  
All services but x-rays. Can assist with diabetes services. Fee based on income (from \$20-\$65) Also accepts insurance.
- Common Ground Clinic  
Across the street from 1400 Teche St (2 blocks from river)  
Algiers, LA  
361-9800  
Wednesdays 10-5, Thursdays from 1-5 Saturdays 12-3  
Primary care clinic, first aid, tetanus and hepatitis shots  
Unable to verify hours
- Hutchinson Clinic  
1545 Tulane Ave  
903-2373  
9:00-4:00 Monday –Thursday and Friday 9-12  
Dental clinic, HIV clinic, dermatology, pap smears, neurology and may soon have a cardiology clinic.
- Spirit of Charity  
Formally located at the convention center. Provides urgent care services.  
Relocated to the Lord and Taylors in the New Orleans Center. Treats minor trauma such as broken limbs, sudden illnesses, immunizations, dental work and other health services
- Covenant House is housing a Tulane Medical Center free walk in clinic at its 611 N. Rampart location, 9 a.m. – 4 p.m. Monday through Thursday and 9 a.m. to noon Friday. The clinic provides full primary care services with availability to specialists on site and through referral. A children and adolescent drop in clinic provides medical services weekdays with a pediatrician on staff 9 a.m. - noon and a nurse practitioner noon – 4p.m.
- Odyssey House has opened a free outpatient clinic in collaboration with Louisiana State University, at 1125 N. Tonti St. open Mondays, Wednesdays and Fridays from 1 to 5 p.m. The clinic addresses physical and mental health needs including post-traumatic stress and disaster related conditions. For more information call 821-9211.

## **Medical Services Con't**

- St Thomas LSU Medical Clinic  
1020 St. Andrew St.  
529-5558  
M-F 9-3
- City Health Care Clinic  
2222 Simon Bolivar (Pillsbury Clinic)  
565-7282  
9:00-4:00 M-F
- Heart to Heart International  
Outside of Methodist Hospital  
913-764-5200  
8-4 M-F and 1-4 Saturday
- Daughters of Charity  
4301 St. Claude Ave.  
337-356-4563
- West Care Clinic 340-6711  
1220 Barataria Blvd  
Marrero, LA  
Open 8:00a.m.-1:00p.m. (walk in)  
Accepts Medicaid and other insurance. Private pay is \$95.00 up front. Cash or credit for initial visit. Injection, x-ray, medicines, etc. will cost extra.

## **V.A. Medical Services**

Veterans Affairs Medical Center's Outpatient Clinic  
1601 Perdido St  
800-935-8387 Call to schedule appt

LAPLACE- Wal-Mart Parking lot, 1616 W. Airline BLVD, LaPlace  
SLIDELL 340 Gateway Dr., 985-646-6540.

Patients must call 1-800-935-8387 to schedule an appointment.

Toll free for prescription benefits: 1-800-935-8387

Prescription Refills 1-800-507-4571

## **HIV HOTLINE**

504-894-7609

## **Dental Services**

### **LSU Dental School**

To re-schedule and existing appointment or to schedule and appointment please contact Patient Information at 225-763-2785.

**[www.findyourdentist.org](http://www.findyourdentist.org)** is a website to locate dentists post Katrina.



## **TB Tests**

Jefferson Community Health Care Center, Inc.  
4028 U.S. Hwy 90, Avondale  
436-2223  
Hours: Monday – Friday 9:00 a.m. – 6:00 p.m. \$30.00

Occupational Medicine Center of West Jefferson  
4475 West bank Expressway, Marrero  
347-8471  
Hours: Monday – Friday 7:30 – 5:00 (closed 11:30 – 1:30)  
\$20

## **Eye Exam and Glasses**

Rivertown Optical  
400 Williams Blvd  
Kenner, LA  
461-5500  
AND  
Optical Plus  
5050 W Esplanade  
Metairie, LA  
888-6288

Offers discounted exams and glasses to people who qualify. Adults on Medicaid or Medicare could be as low as \$10.00. Children on Medicaid are free.

## **Vital Records**

Due to damage caused by Hurricane Katrina, the Department of Health and Hospitals' offices for Vital Records and Health Statistics has relocated to Metairie, LA. Citizens seeking information about birth and death certificates can reach Vital Records by calling any of the telephone numbers listed below. Telephone service is limited. There may be long hold times and busy signals.

Records & Statistics - - Customer Service Main Line	(504) 219-4500
State Registrar's Office	(504) 846-6957
Fax for Administrative Office	(504) 219-4478
Recorded Information & Forms Request System	(504) 219-4516 or 1-800-454-9570
Emergency, fax, phone for VitalChek	(877) 605-8562
Online requests	<a href="http://www.vitalchek.com">www.vitalchek.com</a>

Walk-in services for birth certificate requests are available at Parish Health Units. Jefferson Parish Health Unit  
1855 Ames Blvd.  
Marrero, LA

Jefferson Parish Health Unit  
111 N. Causeway Blvd.  
Metairie, LA

## **Vital Records**

All mail requests for birth/death certificates, certified copies of Orleans Parish marriage licenses, corrections, adoptions and Putative Father Registry should be sent to:

**Louisiana Vital Records Registry  
P.O. Box 60630  
New Orleans, LA 70160**

Access this website for more information:

<http://www.opd.dhh.louisiana.gov/recordsstatistics/vitalrecords/index.html>

## **Home Repair Clinics**

Free clinics presented by Louisiana Technical College: Basic Electrical repair 9:15 to 9:45; basic plumbing repair, 10:00 to 10:30; basic ceramic tile installation, 10:45 to 11:15 a.m. and how to install and remove wallboard, 11:30 to noon.

- April 18, West Jefferson Campus
- April 29, Jefferson Campus

Call 736-7072 or 361-6464 for more information.

## **New Orleans Volunteer Programs for Cleaning & Gutting Damaged Properties**

Rebuilding Hope in New Orleans (RHINO/  
St. Charles Avenue Presbyterian Church program  
Chelsey Hines, program director (504) 897-0101 ext. 11  
Program services are free and include hands-on cleanup assistance such as house gutting and removal of yard debris.

Operation Helping Hands/Catholic Charities  
Denise Chetta, volunteer coordinator  
Debbie Koehler (504) 371-7747  
Program pairs groups of volunteers with homeowners to help the elderly, the disabled, and those without financial means to reoccupy their homes after the hurricane.

Independent Democratic Electors Association  
Community group Brian Egana, president (504) 799-8711  
Or [ideaofneworleans@yahoo.com](mailto:ideaofneworleans@yahoo.com)  
The volunteer group helps New Orleans senior citizens who are without flood insurance gut homes as well as perform essential repairs.

ACORN (800) 790-2290  
Cleaning up trash, ripping out drywall, and putting tarps on roofs to stabilize homes in ACORN neighborhoods.

Common Ground Collective/9th Ward Community Center  
(504) 913-9691  
Tree clearing, house cleaning, tarping

St. Bernard Recovery Center/Habitat for Humanity  
Michael Hayes (504)861-2077  
Cleaning up trash, ripping out drywall, St Bernard only

First Baptist Church  
5290 Canal Blvd Travis (504)482-5775  
[info@firstbaptistchurchneworleans.com](mailto:info@firstbaptistchurchneworleans.com)  
Food service & Tree clearing, house cleaning out

Southern Mutual Aid  
[smha@southernmutalhelp.org](mailto:smha@southernmutalhelp.org)  
Tree clearing, house cleaning, tarping, home repairs

## **Community Centers**

Dorothy Watson Center  
(Bunch Village)  
1300 S. Myrtle St.  
Metairie  
736-6480

Usually open from 10-4

- Food Bank for East Bank Metairie Residents
- Head Start Registration
- Utility Assistance Applications (Kenner, River Ridge, and Metairie)
- Weatherization
- Housing Counseling

Hazel Hurst Community Center  
1121 S. Causeway Blvd.  
Jefferson, LA 70121  
Joyce Sullivan, Supervisor  
838-4277

- Housing Office of Family Support (food stamps) 838-4279
- Beginning January 9<sup>th</sup> 2006 can call for appt for utility assistance
- Head Start Applications
- Weatherization

Avondale Multi Purpose Center  
4008 Hwy 90  
Avondale 70094  
Shedrick Figaro, Center Supervisor  
349-5414

- Office of Family Support
- Utility assistance
- Workforce Connection Staff Located there to provide employment assistance
- Housing Counseling

Bridge City  
301 Third Emanuel St.  
Bridge City, LA 70094  
Diana Smith, Center Supervisor  
349-5464

- Commodities
- Head Start registration
- Utility Assistance

Gretna Community Center  
1700 Monroe St.  
Gretna, LA 70056  
Dr. Clara Byes, Center Supervisor  
376-2130

- Workforce Connection Staff to assist with employment
- GED Program
- Housing Counseling
- Utility Assistance
- Head Start Registration
- JEFFCAP Offers the following programs and descriptions:
  1. Commodities Distribution
  2. Family Day Care Homes Program (FDCH)
  3. Head Start Program
  4. Housing Counseling
  5. Low Income Home Energy Assistance Program (LIHEAP)
  6. Community Centers
  7. Emergency Rent/Mortgage and Utility Assistance
  8. Retired Senior Volunteer Program (RSVP)
  9. Weatherization Program

Harvey Community Center  
1501 Estalote St  
Harvey, LA 70058  
Samuel Ridgley, Center Supervisor  
227-1220

- Workforce Connection Staff there to assist with employment
- Housing Counseling
- Utility Assistance

Marrero Community Center  
2001 Lincolnshire Dr  
Marrero, LA 70072  
Anthony Williams, Center Supervisor  
349-5454

- Temporarily located at Johnny Jacobs Park. Call number for Marrero Community Center for directions.

**Catholic Charities Food Bank**

St Jerome Church  
33'rd St  
Kenner, La  
441-5015  
Open Mon, Wed, Thurs, & Fri 10:00-3:00  
Tuesday evenings 7:00 Pm -8:30 Pm

Second Harvest Food Bank  
1201 Sams Avenue  
New Orleans, LA 70123  
504-734-1322

Ask for Agency Relations for referral to the nearest distribution agency or site.

### **Southern Baptist Convention-Disaster Relief**

2590 Canal Blvd

New Orleans, LA

Provides child care, clean up, pastoral counseling, home reconstruction, home repair, meals, tree removal and tarps.

(unable to verify that this is still in existence at this time)

### **Good Samaritan Services**

Utah Beach Dr.

Bridge City 342-1900

Food Bank on Wednesdays from 9-11 for those that would normally qualify for Second Harvesters.

If you were affected by Hurricane Katrina, the following services are available to you and can be accessed by calling **888-388-HOPE (4673)**:

HOPE Coalition America free services include:

- Obtaining lost or destroyed personal identification and social security numbers  
Emergency budget counseling
- Emergency credit management
- Assistance with deferring mortgage payments
- Assistance with Working with your creditors
- Referrals to government and private agencies
- Assistance with obtaining copies of destroyed financial documents
- Insurance claims assistance
- Disaster preparedness guidance, featuring the Emergency Financial First Aid Kit and Personal Preparedness Guide

### **FEMA Disaster Recovery Centers**

A Disaster Recovery Center (DRC) is a facility or mobile office where applicants may go for information about FEMA or other disaster assistance programs, or for questions related to your case. Open from 9-5 Monday – Saturday.

Some of the services that a DRC may provide:

Guidance regarding disaster recovery

- Clarification of any written correspondence received
- Housing Assistance and Rental Resource information
- Answers to questions, resolution to problems and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA.
- SBA program information if there is a SBA Representative at the Disaster Recovery Center site.

**Fema Disaster Recovery Center**  
**15 West Bank Expressway**  
**Gretna (next to Academy Sporting Goods Store)**

Open from 9-5 Everyday except Sundays

In the center a person can do the following:

- Check the status of financial assistance applied for. If the person is a homeowner and has utilities at their home they can also request a trailer to be put on their property while the repairs are made to their home. A person can also request a trailer by calling the FEMA assistance number 1-800-621-3362. (M-Sat 9a.m-7p.m.). A person can check on the status of their FEMA Trailer by calling 1-888-294-2822 (8am-6pm daily).
- Small Business Administration
- An IRS representative can be questioned about federal and state tax relief programs related to Katrina.
- A Hazard Mitigation/Flood Insurance Representative is also at the center and can speak with people about how to clean their homes and belongings.
- Coping Assistance Counseling
- Food Stamps
- Louisiana Department of Revenue
- Representative from the Insurance Commissioners Office
- Medical Clinic- Blue Truck

**Disaster Recovery Center East Bank Jefferson Parish**

M.A.Green Shopping Center

(Old St Vincent DePaul Store)

7901 Airline Drive

Metairie

FEMA Representatives to answer questions about applications for assistance

Medicaid Representative

SBA assistance

ACC's La Spirit (crises counseling)

Tax information

**Disaster Recovery Centers in Orleans**

- Belle Chasse High School Auditorium, 8398 Louisiana 23, open 9 a.m.- 5 p.m. except Sundays.
- Landry High School  
Whitney Ave. and LaMarque St  
Algiers
- New Orleans Public Library  
219 Loyola Ave at Tulane Ave
- 11700 Chef Menteur Hwy  
New Orleans East
- Jewish Community Center  
5342 Saint Charles Ave, New Orleans
- Mt Tabor Baptist Church  
4128 Franklin Ave.  
Gentilly
- Laurel Elementary  
820 Jackson Ave

## **Food Stamp Offices:**

### **Food Stamp Office Algiers**

3510 General Meyer Avenue  
New Orleans, LA 70114  
P.O. Box 740069  
New Orleans, LA 70174-0069  
(504) 361-6366

*Is currently serving people who were previously served in the Algiers, East Jefferson, West Jefferson, Uptown and Midtown offices.*

### **Metairie Food Stamp Office**

Currently located at:  
Hazel Rhea Hurst Community Center  
1121 S. Causeway Blvd.  
Jefferson, LA 70121  
838-4277

## **LEGAL ASSISTANCE**

### **Disaster Legal Services**

1-800-310-7029 (8a.m.-8p.m. every day but Sundays) (be prepared to hold at least 10 minutes)

Local volunteer attorneys are available to help give legal advice in a fair, nondiscriminatory, and equitable way. The kind of legal help available includes but is not limited to:

- Help with insurance claims
- Drawing up legal documents lost in the disaster
- Help with home repair contracts and contractors
- Advice on eviction and foreclosure problems

### **New Orleans Legal Assistance**

Offers free legal aid to low-income tenants who face wrongful eviction from their homes, in particular subsidized tenants and private tenants with leases that still have several months left. To apply, low income tenants who have received an eviction notice may call 504-340-1381 for Jefferson, Plaquemines and St. Charles Parishes 877-521-6242 ext 243 for Orleans Parish.

**Tulane University Law Students** are offering free assistance with federal and state income tax filings for those who qualify. The program will operate Saturdays (except Feb 25<sup>th</sup>) in Room 110 at Tulane Law School, 6329 Freret St. Call 862-3518 to determine if you meet income levels to qualify or for additional information

### **Loyola Law Clinic**

861-5597

### **Pro Bono**

581-4043

### **Southeast Louisiana Legal Services Corporation**

4051 Westbank Expressway  
Marrero, LA 70072  
504-340-1381



New Orleans  
1010 Common St Annex Ste 1400A  
New Orleans, LA 70112  
529-1000

## **Children's Services**

Early Childhood Supports and  
Services (ECSS) Orleans.

2222 Simon Bolivar, 2nd Floor  
New Orleans, LA 70113  
568-2111

Shana Bellow, Ph.D.

ECSS Orleans Program Coordinator

Provides services to children and their families from birth to age 5. Provide infant mental health assessment and treatment, case management, and emergency intervention funds.

Offer outreach to child care facilities and preschools in terms of training and consultation.

Disciplines represented include: psychology, social work, and psychiatry. Community based services provided in the home, clinic, or community location.

Office hours Monday - Friday to take calls and such but are not seeing clients in the clinic at this time. Services are provided in the community.

*If you are looking for child care for your own or someone else's child*, the place to start is Child Care Aware – 1-800-424-2246 or [www.childcareaware.org](http://www.childcareaware.org). Child Care Aware is a free, federally-funded service that can connect you to a local child care resource and referral agency that knows the child care situation where you are, and that can help you find available and affordable child care and help you find out if you qualify for free or subsidized child care.

**TOLL FREE TELEPHONE: 1-800-424-2246**

**INTERNET: [www.childcareaware.org](http://www.childcareaware.org)**

## **Services for Seniors**

Senior Centers open on the West Bank:

Gretna Senior Center

606 Seventh St

366-8189

Estelle Senior Center

5012 Ehret Road

Marrero

341-4444

Kenner Senior Center

641 Compromise

Kenner

468-7513 or 468-7514

Hours- Monday- Friday 8:30 a.m.-4:30p.m.

Offers a variety of services including but not limited to: Health Screening, Job Counseling, Energy Assistance, Commodity Foods, Congregate Meals, Home Delivered Meals, and a variety of social events. Transportation provided for social events. Call 468-7513 for more information and dates and times specific services are provided.

Westwego Senior Center

701 Fourth St

341-2957

## **Battered Women's Services**

Metropolitan Battered Women's Program

837-5400

- 24 hour crises line
- Individual and group counseling
- Shelter for women and children who are victims of domestic violence

Crescent House Respite Center

New Orleans, La

866-7481

Walk in hours: 7 a.m. to 8 p.m.

Provides the following non-residential services to survivors of domestic violence and sexual assault: individual case management; individual counseling support; survivor support group; holistic healing including art, exercise, and spirituality groups; children's groups (5-8pm M-F); job readiness assistance and general referrals. Survivors welcome at any time. Call ahead to notify staff of arrival. Intake required for group participation.

## **Housing**

### **HANO**

The Housing Authority of New Orleans has opened several public housing complexes to residents including the Fischer low-rise, Fisher senior village, Guste High-Rise, Guste low-rise, Hendee Homes and River Gardens. Iberville is being reoccupied in phases. Public Housing Scattered sites are in the process of reopening. CJ Peete and BW Cooper are being prepared for re-occupancy. Call 670-3300 for more information.

### **FEMA Travel Trailers**

888-294-2822

Call to follow up on the status of a trailer request.

888-294-2822

Call to return a trailer

Common Ground

Women's Center

Pauline and Claiborne

717-5536

Emergency shelter for women with 16 cots, kitchen, and shower. Some space for families is also available. The Common Ground Women's center provides a safe space for women. Books and clothing are available. This space is open for returning women and present residents. The center is very basic. Sheets are draped over gutted walls and it has no electrical service. It is near their distribution center in the 9th ward that provides and distributes water, food, clothes, cleaning supplies and other supplies, as well as providing free medical care.

Jefferson Parish Section 8

1718 Betty Street

Marrero, LA 70072

348-3671

8:00 – 4:30 M –F

The **Housing Authority of New Orleans** is closed. Units have been secured with security doors and/or windows. To gain entry into a unit to remove belongings residents should call 504-361-4914 or 504-361-4952. For general questions contact HANO at 713-652-2915.

Section 8 Landlords who have questions about payments should call 713-652-2920.

### **New Orleans Legal Assistance**

Offers free legal aid to low-income tenants who face wrongful eviction from their homes, in particular subsidized tenants and private tenants with leases that still have several months left. To apply, low income tenants who have received an eviction notice in October or November may call 504-340-1381 for Jefferson, Plaquemines and St. Charles Parishes 877-521-6242 ext 243 for Orleans Parish.

**Department of Motor Vehicles**

Kenner  
3501 Chateau Blvd.  
Kenner, LA 70065

Algiers  
2001 Behrman Ave.  
New Orleans, LA 70114

Metairie  
6701 Airline Hwy  
Metairie, LA

Westwego  
418 Avenue B  
Westwego, LA 70094

**Social Security Offices**

115 Terry Pkwy  
Terrytown, LA  
Open 9a.m.-4p.m.

4436 Veterans Blvd Ste34  
(inside Clearview Mall)

1515 Poydras St Ste 1510  
New Orleans

## **Miscellaneous Numbers**

### **Insurance Hotline**

1-800-259-5300

225-342-5900

### **Jefferson Parish Housing Authority**

347-4381

### **Louisiana State Office for Addictive Disorders**

1-877-664-2248

Will connect you to recovery services such as 12 step meetings, treatment groups, crises intervention and methadone maintenance.

### **Social Security**

1-800-722-1213

**WIC Information** 1-800-251-2229

### **Department of Corrections**

Family Members wanting to know where an inmate is located can call 225-342-5935 or 225-342-3998.

People who are under Probation or Parole supervision who were forced to evacuate need to call 1-800-869-2909, 225-342-0921, 225-342-0923, 225-342-0933 for mandatory check in.

### **Social Service Disaster Support Line**

1-888-524-3578

Automated line which connects you to different agencies that offer assistance with Food stamps, Medicaid, Child Support, Foster Care, FEMA, Missing persons, Social security benefits, earned income tax credits, tax assistance sites, unemployment benefits, rehabilitative services and other things.

## **Helpful Websites**

<http://www.lsuagcenter.com/>

<http://www.katrinarecovery.disasterhelp.gov/>

<http://www.jeffersontransit.org/default.htm>

[www.dhh.la.gov](http://www.dhh.la.gov)

[www.LouisianaAnswers.com](http://www.LouisianaAnswers.com)

Public Transportation Routes  
Information on Medicaid, Health  
Units and Much More  
Informational and resource website  
for persons who are elderly and  
disabled.